

办公资源

Customer Care Representative

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Address: 1234 Park Avenue, Redwood City, CA 94063

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|  | Education |  |
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| Master of SomethingRasmussen College Rockford, IL2010 | Bachelor of ScienceSaint. Joseph College Rockford, IL2008 | Diploma in PharmacyPharmacy Institute Rockford, IL2004 |

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|  | Experience |  |
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| **Customer Care Representative Customer Speak Rockford, IL 2013 – Present** * Created and edited presentationles pitch to be given during webinars, and provided live-customer support during webinars
* Manage recruitment strategy for sorority including designing marketing campaign to prospective pledges
* Design themes for recruitment events that best reflected sorority‟s brand

**Patient Registration HeitRehabilitation Rockford – IL 2013 – 2013*** Planned two sector-specific web-seminars: prospected list of potential customers
* Built initial company relationship with each client
* Gained direct sales experience through extensive training client interaction
* Conducted comprehensive market research and analysis of most recent data on health care systems and markets of 12 EU nations & Canada.
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|  | Honour |  |
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| * Second Prize of postgraduate Curricular Academi competition
* Winner of ”Expo Knowledge Contest"
* third Prize of National College Students English speech contest
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|  | Self-evaluation |  |
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* Easy-going and congenial, with a strong sense of responsibility and good team-spirit.
* Completed all the courses in the specialized field, obtaining good command of theoretic knowledge
* Having played a couple important roles in the student organizations,